

easy, efficient, flexible

...Welcome to APPROVE by



APPROVE™

flexible equipment provision by Jiraffe



APPROVE - How does it all work?



Assessment

Once an order is received Jiraffe will contact the therapist named on the order and arrange an assessment visit with suitable products.



Provision

Following the therapist's prescription on the day, provision is immediate; the agreed product is left with the child already set up ready for use.



Partnership

Our relationship with funders is not the only partnership. Now the therapist, child and family receive training and guidance in the set up, use, care and maintenance of the product.



Review

If at any time during the contract the therapist feels the product is not addressing the child's needs, the child can be re-assessed at no extra cost. The therapist can re-assess the child for new accessories or even for a completely new product, which will be left with the child immediately, ready for use.



OK?

Each year, products will undergo a full inspection by a member of the manufacturer's service team. A full written explanation of the inspection will be provided to the therapist, who must be present at the inspection to set up the product again for the child.



Value

No hidden costs - it's all included in the contract.



Environment

Fewer visits and re-issued products reduce the environmental footprint of equipment provision.



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APPROVE FAQ's

What if a child moves to a different area during the period of the contract?

The provision is simply transferred to another child for the remainder of the contract.

Won't I be paying a lot more if I use APPROVE for one product over a number of years?

No. APPROVE reduces so many other costs that are currently hidden. Reduced therapist time and visits, no storage, decontamination or inspection costs to cover. A child who might need three different products in a given three year period will now have each as they need it without the need to buy, store or refurbish any of them. You only pay for provision and everything is done within that payment.

Will therapists be able to specify exactly which products and accessories they want?

Yes. Therapists will be able to choose from the entire Jiraffe range to suit their child's needs.

What if I prescribe a seating system at first, but wish to change to standing mid-term?

No problem. You simply call Jiraffe to arrange a re-assessment visit.

How many re-assessments are included in the price?

There is no definitive number but as it's unlikely that your child's needs will change too frequently, we expect just one or two re-assessments, at most, would be necessary within a year.

What if there isn't a product in the Jiraffe range that suits my child at this time?

We do not see this as likely, but if this were to arise, we would not invoice the funder for this provision.

How long is the period covered by an APPROVE contract?

Contracts are a minimum of one year. They can also be for two or three years.

Is there a discount for large orders?

There is a discount scheme and since this works in different ways in different situations we advise you contact our Sales Support Team on 0114 285 3376 for details of discounts that may apply to you.

I have lots of old products in storage, will Jiraffe take those from me?

Jiraffe can help you dispose and recycle your old equipment and will even provide you with a 5% credit for any product we take back. We will double this credit if you decide to use it against an APPROVE contract supplied by Jiraffe.

Jiraffe is delighted to offer this innovative scheme - we hope you will try it out and feel the benefits for yourself.





APPROVE is an equipment provision scheme that addresses the needs of funders, therapists, professionals, families and children in an easy, efficient and flexible way.

Jiraffe has developed APPROVE to fulfil the requirements of a growing and ever-changing market that must be able to justify all spending.

What does APPROVE offer to funders?

- Clear, transparent pricing
- Provision of exactly what your child needs now, and exchange of product if your child's needs change
- Reduced therapist visits to carry out multiple assessments and return visits for set up and hand-over
- Annual full manufacturer's inspection of the product
- Full training provision for staff
- Storage and cleansing of products by Jiraffe in our own facility, saving you these costs

What does APPROVE offer to therapists?

- Product is assessed, prescribed, delivered, set up and handed over to the user in one visit
- Training for therapist and users
- An annual product inspection
- Change of provision if the needs of your child should change

What does APPROVE offer to families and carers?

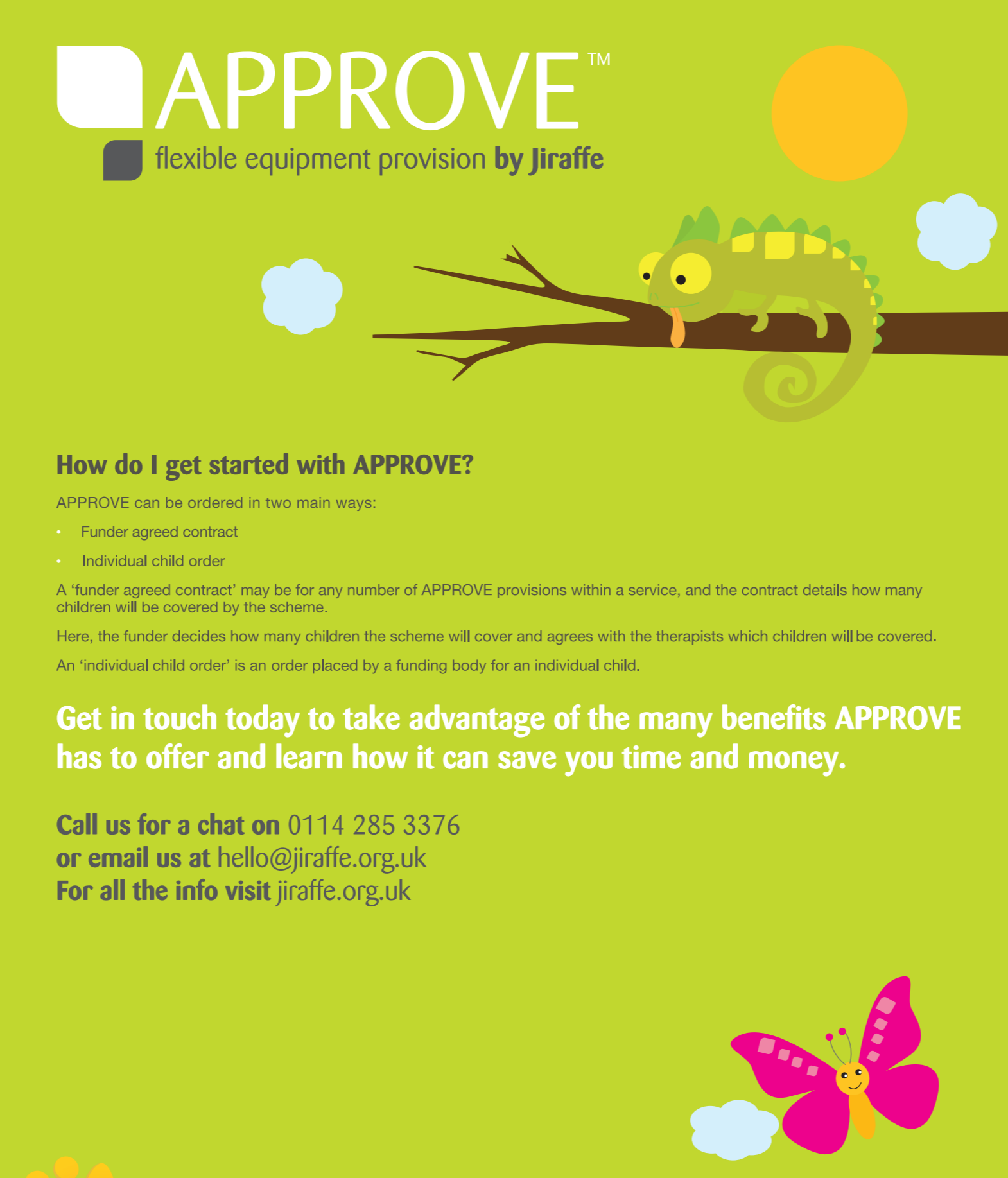
- One visit to agree which product their child needs
- Product is specified, set up and left with the family on the same day – no waiting for funding approval or manufacturer's delivery time
- Training from the manufacturer at the time of provision
- Product is set up for the child
- Product will always be safe and complete as it comes directly from the manufacturer

What does APPROVE offer to the child?

- Same day assessment, prescription and delivery of product
- Once a decision is made, the product is left on that day, ready to use
- Only the most suitable product will be provided, and will be replaced if it becomes unsuitable – the child will never simply have to 'make do' if their needs change
- Product supplied will be clean and safe

What does APPROVE offer to the environment?

- Products can be re-used, saving on natural resources needed for manufacture
- Products will be decontaminated in a controlled environment
- Products can be designed for ease of refurbishment and recycling, thus reducing the use of natural resources
- Reduced therapist and manufacturer visits mean lower fuel consumption



How do I get started with APPROVE?

APPROVE can be ordered in two main ways:

- Funder agreed contract
- Individual child order

A 'funder agreed contract' may be for any number of APPROVE provisions within a service, and the contract details how many children will be covered by the scheme.

Here, the funder decides how many children the scheme will cover and agrees with the therapists which children will be covered.

An 'individual child order' is an order placed by a funding body for an individual child.

Get in touch today to take advantage of the many benefits APPROVE has to offer and learn how it can save you time and money.

**Call us for a chat on 0114 285 3376
or email us at hello@jiraffe.org.uk
For all the info visit jiraffe.org.uk**



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