



Returns/Exchanges Form

Notification of goods to be returned must be within 28 days of despatch.
Please complete the following in **BLOCK CAPITALS**

JQ reference number (REQUIRED):	
Contact name:	
Contact email:	
Contact phone:	

Details of items being returned:

Part No.	Description	Qty	Reason

Instructions:

If you need to return all or part of this order please contact our Customer Support Team within 28 days of receipt and prior to returning the items(s) on
Tel: 0114 285 3376
hello@jiraffe.org.uk

Please ensure this form is included with the items returned. We will not be able to trace or process your return without it.

Please state reason(s) for returning goods

- | | |
|------------------------------|---------------------------------|
| A. Damaged/broken on receipt | F. Incorrect item(s) |
| B. Not as expected | G. Broken within warranty |
| C. Wrong size | H. Ordered in error |
| D. Unsuitable | I. Dislike colour |
| E. Uncomfortable | J. Other (please specify below) |

Office Use Only (please circle)

Returned to stock Recycled Repaired Further action required



How can Jiraffe help you?
Call us for a chat on +44 (0) 114 285 3376
or email us at hello@jiraffe.org.uk
For all the info visit jiraffe.org.uk

Jiraffe, Wardsend Road, Sheffield, S6 1RQ.

